



Feedback From Parent Drop-ins

- ✿ Be kind
- ✿ Be brave
- ✿ Be respectful
- ✿ Be part of a team
- ✿ Be the best you can be

You said	We did	We plan to
"There are issues with the book bags."	Our rationale was explained linked to health and safety as well as our priority around reading.	N/A
"Dropping children off and picking them up is difficult when you have children in Reception as well Years 1 to 6."	We have reviewed our systems for dropping children off and picking children up. A letter has been sent home today.	We will use these systems from Monday 29 th September.
"Children are missing playtimes for not finishing their work."	Children will no longer miss playtime for this. There will be time for them to finish their work for 15 minutes at lunchtime if the reason was linked to behaviour choices.	N/A
"We don't receive communication about our children's progress so we can't help at home."	N/A	We will send out slips with information regarding attainment and effort during half terms that we do not have parent/carers consultations. You will start to receive these during the 2 nd half term.
"SEND plans are over-complicated, and we are not aware of the additional offers you have to support children."	These plans have been simplified this year.	We are going to hold parent/carers meetings to discuss SEND and additional support we can offer children.
"Children need to go on more trips."	We have asked teachers to share the trips they plan to go on so that we can share this with parents/carers in advance.	Children will go on a trip by coach or train once every year. We will also look at the options we have linked to our topics.
"The Summer Fayre was good!"	N/A	We are going to have a Christmas and Summer Fayre every year. We would like a group of parents and carers to be 'Friends of Northwood' to support us with the fayres and other fundraising ideas.
'We love the inclusivity of Northwood!'	N/A	N/A
"The club system is unfair, and we are not aware of what is happening and when."	N/A	We are going to communicate our club offer each half-term before the holidays. Arbor will be used as a booking system to ensure all children are given the opportunity to attend.